

Setting up your Virtual Firewall

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The process to launch a firewall within the Rapid Access Cloud is simple and easy to perform. After the initial technical meeting, you will confirm with your firewall vendor the type of firewall to purchase.

Once you obtain the license from the firewall vendor, the VFS team at Cybera will build the backend needed for you to launch and operate your virtual firewall instance. Here is an overview of what the VFS team does prior to launch:

- Grant the relevant flavor(s) and image(s) to your VFS project;
- Build the network and the ports;
- Produce the necessary documentation and assistance in setting up a VFS instance (support will not be provided for the firewall itself).

Using Horizon

[Horizon](#) is the graphical user interface of OpenStack, which allows you to interact with VFS on the Rapid Access Cloud, provided by Cybera.

The interface is fairly simple to use. Typically you will only use the "Compute" tab, from where you will launch and destroy instances.

In this wiki, Rapid Access Cloud dashboard refers to the Horizon interface.

Flavors and Images

Within the Rapid Access Cloud, there is a selection of Flavors and Images that can be accessed:

- Flavors are defined as the compute capacities of CPU, memory, and storage for virtual machines in OpenStack.
- Images are files of an operating system that are used to create or rebuild a server.

In the Rapid Access Cloud, you will have your own flavor and image, depending on the firewall vendor chosen:

- For Palo Alto, the flavor name is prefixed with "f1"; for Fortinet the flavor name is prefixed with "f2";
- Flavor size can be small, medium or large, depending on firewall type, and have specific RAM and disk space allocated, according to the vendor recommendation.

For example an f1.medium instance indicates a medium Palo Alto instance and an f2.large instance indicates a large Fortinet instance.

You will be granted the appropriate image during on-boarding, based on the choice of firewall.

Firewall Images Available on RAC

Please review this [link](#) for the list of firewall images currently available on RAC from the vendors we support.

Launching a VFS Instance

The Rapid Access Cloud dashboard is the primary means of maintaining a VFS instance. With your Rapid Access account in place (see [here](#) to create an account) and the backend work completed by the Cybera VFS team, the steps below show how to launch a VFS instance from the Horizon dashboard.

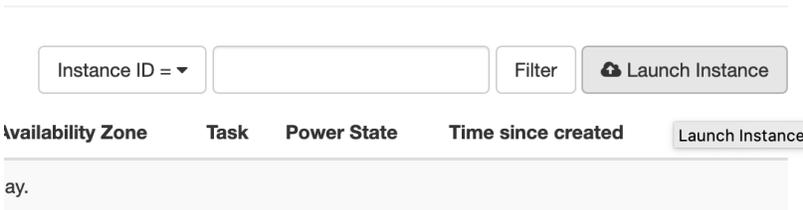
1. Log onto Rapid Access Cloud dashboard via <https://cloud.cybera.ca>

2. In the very top left corner of the page, next to the Rapid Access Cloud logo, ensure the proper project is selected



3. On the side, click on “Compute”, and then “Instances” under it.

4. Click on the “Launch Instance” button to start making a VFS instance. You will see the following menu



5. Given the instance name, search the table below for the appropriate flavor. Depending on the virtual firewall of your choice, the corresponding flavor should be

Palo Alto Firewall	Flavor	Fortigate Firewall	Flavor
VM-100	f1.small	VM-02	f2.small
VM-300	f1.medium	VM-04	f2.medium
VM-500	f1.large	VM-08	f2.large

Instance Name *

Flavor * ?

Number of Instances *

In the example above, the name test03-vfs has been given to the instance, and the flavor (f1.medium) indicates it is a Palo Alto instance.

6. Click on 'Select source' and select "Boot from image".

Instance Boot Source * ?

Select source ▼

- Select source
- Boot from image**
- Boot from snapshot
- Boot from volume

7. Then select the appropriate image (panos-production in the example below):

Image Name

Select Image ▼

- Select Image
- CentOS 7 (401.3 MB)
- CentOS 7 - GPU (6.9 GB)
- Ubuntu 14.04 (385.6 MB)
- Ubuntu 14.04 - GPU (4.8 GB)
- Ubuntu 16.04 (443.1 MB)
- Ubuntu 16.04 - GPU (11.3 GB)
- Ubuntu 18.04 (493.6 MB)
- Ubuntu 18.04 - GPU (8.0 GB)
- fortigate (44.0 MB)
- fortios-6.2.2 (56.2 MB)
- panos-9.0 (2.5 GB)
- panos-production (1.9 GB)**
- rac-fedora-atomic (611.9 MB)

10. Under "Network Ports" tab, check both trust0_port and untrust0_port:

Details * Access & Security Networking * **Network Ports**

Ports ⓘ

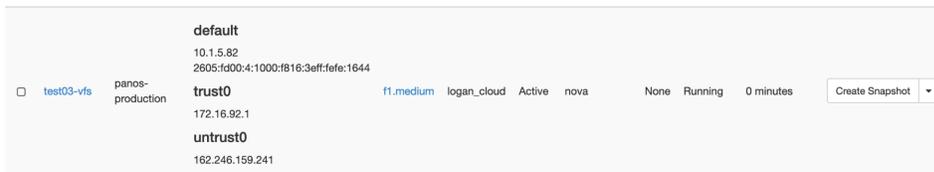
- ✔ trust0_port (172.16.92.1)
- ✔ untrust0_port (162.246.159.241)

A port is a connection point on the firewall, such as the NIC. The port also determines the configuration, such as the IP address used on that port. Ports are optional and can be configured with an external IP address.

 The ports will be added to the firewall and will appear in the firewall's operating system in *alphabetical order*. This means that the trust0_port will be listed before the untrust0_port in the firewall's operating system.

If you are importing an existing firewall configuration, you might have to rewrite the configuration or reconfigure your firewall to change the order of the ports accordingly.

11. Then click on "Launch" in the bottom right of the window, and wait. This process could take a few minutes, then after completion, the following menu should appear:



12. At this point your VFS instance is ready. You can then use a VPN to connect to it and then either SSH using the default management IP, or open a web browser and add "https://<default IP>" and then hit enter. See the [Access and Maintenance of Your Virtual Firewall](#) section.

 **FortiOS 7.x**

For fortigate VMs launched from FortiOS image version 7.x, management access through http is not allowed by default, as was the case for earlier versions. As such, additional configuration via SSH is required before the web GUI is accessible. Make sure your RAC VPN is connected, and do the change as follows:

```
% ssh admin@<default/management IP>

# config system interface

(interface) # edit port1

(port1) # show

config system interface
  edit "port1"
    set vdom "root"
    set mode dhcp
    set allowaccess ping https ssh fgfm
    set type physical
    set snmp-index 1
  next
end

(port1) # set allowaccess ping https http ssh fgfm

(port1) # show

config system interface
  edit "port1"
```

```

set vdom "root"
set mode dhcp
set allowaccess ping https http ssh fgfm
set type physical
set snmp-index 1

next
end

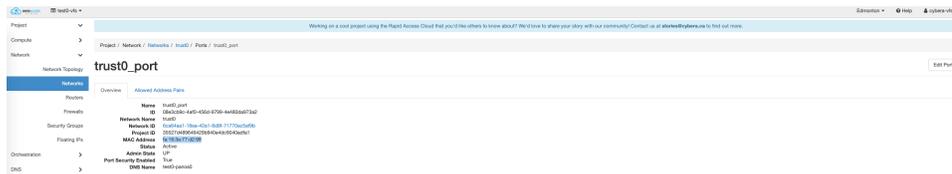
(port1) # end

```

Once this is done, you can go ahead and access the fortigate web GUI.

13. (Optional) If a configuration needs to be uploaded from a backup, make sure the ports on the newly launched firewall and in the backup configuration match, otherwise the backup configuration should be edited based on new port assignments on the new firewall

a. Take note of the trust0 and untrust0 MAC addresses from the cloud side, using RAC portal (horizon) as shown in the example below

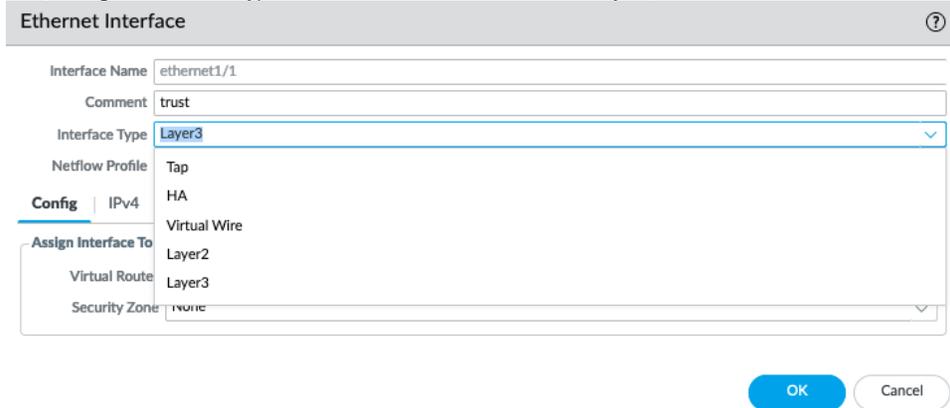


b. Find out which ports on the new firewall have the MAC addresses discovered in (a)

- i. panos

1. Web GUI

First, change the interface type for Ethernet1/1 and Ethernet1/2 to Layer3, and commit



2. Web GUI

Make sure the 'MAC Address' column is selected

INTERFACE	INTERFACE TYPE	MANAGEMENT PROFILE	LINK STATE	IP ADDRESS	MAC ADDRESS	VIRTUAL ROUTER	TAG
ethernet1/1	Layer3		none	none			ggcc
ethernet1/1.600	Layer3	trust0_mgt	none	172.16.0.1/24			ggcc
ethernet1/2	Layer3		none	none	fa:16:3e:d2:2a:f3		ggcc
ethernet1/2.700	Layer3	untrust0_mgt	none	192.168.0.1/24			ggcc
ethernet1/3			none	none			ggcc
ethernet1/4			none	none			ggcc
ethernet1/5			none	none			ggcc
ethernet1/6			none	none			ggcc
ethernet1/7			none	none			ggcc
ethernet1/8			none	none			ggcc
ethernet1/9			none	none		none	Untagged

Then, you can see the MAC addresses as follows. Note, no need of configuring IP addresses to display the MAC.

INTERFACE	INTERFACE TYPE	MANAGEMENT PROFILE	LINK STATE	IP ADDRESS	MAC ADDRESS
ethernet1/1	Layer3			none	fa:16:3e:77:d2:98
ethernet1/1.600	Layer3	trust0_mgt		172.16.0.1/24	
ethernet1/2	Layer3			none	fa:16:3e:d2:2a:f3
ethernet1/2.700	Layer3	untrust0_mgt		192.168.0.1/24	
ethernet1/3				none	

3. Command line (using horizon instance console or ssh to instance)

```
admin@PA-VM> show interface all

total configured hardware interfaces: 2

name                    id    speed/duplex/state    mac address
-----
ethernet1/1             16   10000/full/up        fa:16:3e:77:d2:98
ethernet1/2             17   10000/full/up        fa:16:3e:d2:2a:f3
```

ii. fortios

1. Web GUI

Go to the edit mode of each interface to check the MAC, as shown on the bottom right side below. This doesn't need any configuration changes in advance.



2. Command line (using horizon instance console or ssh to instance)

```
test0_0 # get hardware nic port1 | grep addr
Hwaddr:          fa:16:3e:0a:58:df
Permanent Hwaddr:fa:16:3e:0a:58:df

test0_0 # get hardware nic port2 | grep addr
Hwaddr:          fa:16:3e:a5:ff:fd
Permanent Hwaddr:fa:16:3e:a5:ff:fd

test0_0 # get hardware nic port3 | grep addr
Hwaddr:          fa:16:3e:68:4d:51
Permanent Hwaddr:fa:16:3e:68:4d:51
```

c. Cross check if the panos/fortios ports match with those in the backup configuration

- i. if the ports are similar, no further action is required, the backup configuration can be uploaded to the new firewall
- ii. if ports are different, edit the backup configuration according to the new port assignment; then the configuration can be uploaded to the new firewall

Important Information regarding your VFS instance

Backup

The Virtual Firewall Service (VFS) is intended as a self-managed service, and Cybera does not perform backups of your firewall configuration.

See the [How to Make a Backup of Your Virtual Firewall Configuration](#) section for more details.

During a failover scenario, having at hand a copy of your firewall configuration will ensure that the service is restored in a timely manner. See the [Handling Outages](#) section for more information.

Licensing

We recommend you to keep at hand a copy of your firewall authorization code (authcode), if you are a Palo Alto firewall user, or a copy of your license file, if you are a FortiGate firewall user. For more information on how to activate your firewall license, please see the section [How to Activate Your Firewall License](#).

Tokens

For Fortigate firewalls, if you are using the "FortiToken" functionality, then consult with Fortinet Support for the steps to re-host your FortiTokens. FortiToken keys are not transferred as part of the configuration backup and require involvement from Fortinet TAC to re-host on a new installation.

Deleting a VFS Instance

The Rapid Access Cloud dashboard can be used to delete a firewall instance, in case a given firewall needs to be re-launched or recreated: One scenario where this might be required is a failover event, see for instance the [Handling Outages](#) section.



Before deleting a firewall instance:

- Make sure you have a backup copy of your firewall configuration.
- For Palo Alto firewall, [deactivate the license](#) of the firewall before proceeding.
- For Fortigate firewall, if using FortiTokens, engage Fortinet Support regarding token re-hosting.

Once you have a backup copy of the firewall configuration and you have delicensed the firewall if you are using a Palo Alto firewall, follow the steps below to proceed:

1. Login to [Rapid Access Cloud](#) by choosing the correct region where your firewall is running;
2. Change the project to the vfs project at the top left corner (see Step 2 in the [Launching a VFS Instance](#) section above);
3. Click on "Compute", and then on "Instances", and from the instance Actions menu, choose "Delete Instance", as shown below:

Displaying 1 item

<input type="checkbox"/>	Instance Name	Image Name	IP Address	Flavor	Key Pair	Status	Availability Zone	Task	Power State	Time since created	Actions
<input type="checkbox"/>	test0_vfs_yyc_panos	panos-10.0	default 10.1.4.48 2605:fd00:4:1000:f816:3eff:fe16:5044 trust0 172.16.0.1 172.16.50.1 untrust0 162.246.158.194	f1.medium	-	Active	nova	None	Running	4 days, 23 hours	<div><input type="button" value="Create Snapshot"/> </div> <ul style="list-style-type: none">Associate Floating IPAttach InterfaceDetach InterfaceEdit InstanceAttach VolumeDetach VolumeUpdate MetadataEdit Security GroupsConsoleView LogPause InstanceSuspend InstanceShelve InstanceResize InstanceLock InstanceUnlock InstanceSoft Reboot InstanceHard Reboot InstanceShut Off InstanceRebuild InstanceDelete Instance

Displaying 1 item