

Rescue Mode

There might be a time when you are unable to log in to your instance via SSH. There are various reasons this could happen: a misconfiguration of software, your instance has run out of disk space, etc.

When this happens, the easiest course of action is to delete your instance and recreate it. Using a tool such as Terraform, Ansible, or Puppet can provide the ability to configure your instance from a codified set of files.

If you are unable to easily recreate your instance, there is one last way to recover your instance: booting into Rescue Mode.



Rescue Mode is not supported by the Rapid Access Cloud team. Please use at your own risk.

1. Go to your instance in the Rapid Access Cloud dashboard
2. Go to the Console tab
3. Click "Click here to show only console"
4. Click "Send CtrlAltDel"
5. Immediately click on the black console area once, press and keep the *Esc* key pressed. This may take a few attempts
6. At the boot menu choose Advanced Options
7. Boot into a recovery mode
8. Choose the option to open a root shell
9. Debug your instance to figure out what your problem may be.